

Hello Mr. Mbuthi

My name is Tracy W.O. In August, I met with you in the afternoon after having a long day of nothing but frustration and disappointment. In 1988-1995, I had attended Mt. SAC and Chaffey intermittently. Over that course of time, I was irresponsible with not dropping classes I did not attend and was very unfocused. In order to graduate in June 2010 from my current school, I needed to find a way to get my gpa up from MTSAC and Chaffey. After getting disappointing information from the counselor at Chaffey and one advisor at MtSAC, I was highly frustrated with my situation.

I had explained to you my dilemma. Instead of blowing me a bunch of air to appease me, you worked out my credits I had earned at my current school in addition to what my GPA at my current school I had taken in the Spring of 2009.

All of your extra time with explaining how the academic renewal/forgiveness assisted me immensely. You will never know how much I truly appreciated your help.

Thank you again.

Tracy W.

Former Mt. San Antonio Student

You assisted me in completing my academic renewal/forgiveness paperwork even though it required more than normal work.

I wanted to let you know how much I truly appreciated you taking your time to assist me with my issue. Hopefully, with the academic forgiveness from Mt Sac, I will be able to graduate with my Associate's Degree from Mt. San Jacinto College. You went over and beyond what the other counselors and advisors did for me.

Once again, thank you very much for all of your assistance.

Tracy W.